MedHub Mobile Functionality
(Evaluations Only)

1) First, log into the MedHub Full Site: https://iusm.medhub.com/. **DO NOT SKIP STEP 1-3**

   - Click on the IU Symbol/CAS box on the left of the screen and enter your IU Username and Passphrase.

2) Click on Account and then preferences in the upper grey bar next to your name.

3) Copy or write down the External Passkey shown within **your** personal preferences page (example below).
Before proceeding to the next steps please consider the following:

1. CAS IU Passwords/Passphrases are never used to access the MedHub mobile app or site and will not grant access.

2. Procedure verification can’t be done on the (iPhone) mobile app or on the mobile site. Procedure verification can only be done on the full site which includes clicking on “Full Site” when accessing the (iPhone) mobile site.

3. Pending procedure verifications will not show up in your urgent tasks on the mobile application.

4. The IU CAS system does not connect to the mobile application. However, MedHub has made it so that you shouldn’t have to enter the passkey each time you access the device. You only have to enter it once then it remembers that passkey until there is a device change or a hard reset of the device. In that case, it would require you to enter it again.

I. Apple Devices

(Please see the next page for logging into MedHub on other devices)

1) Go to your App Store and download the MedHub App.

   iPhone App view  iPhone App view-before logging in

2) Select your Institution-Indiana University-You will only be asked to do this on your first log in.
3) Enter the username and then the passkey that you attained in step #3
4) Click on the new icon on your homescreen to open the MedHub Mobile App
5) When on the Native iPhone app you will always use the passkey and username to log in.
II. All other Mobile Devices
1) Go to your mobile device and select your internet browser. Enter the URL: iusm.medhub.com. Then, select the option: +Add to Home Screen (or the equivalent option on your device).

2) Click on the new icon on your home screen to open the MedHub Mobile site.
3) Once you click the Evaluations App you will be prompted to log in.
4) Enter your username and then passkey that you attained in step #3.
5) When on the mobile app you will always use the passkey and username to log in.

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Full Site - When accessing the full site, you will log in with your username and passphrase.
Evaluations App - As a Faculty Member this is the only option that is available through the mobile or native iPhone App.
Mobile Work Hours App - Residents and Students only.
Procedure Logging App - Residents and Students only. Procedure verification is not available on the iPhone App or mobile site. Faculty members must verify procedures from the desktop application or full site on your mobile device.

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Need Help?
For questions or issues, please consult with the course/clerkship coordinator first. They may already know the answer to your question.

You can also send an email to medhub@iu.edu for assistance. This email is monitored regularly.